

**Norfolk Older People's Strategic Partnership Board
Wednesday 12th September 2012**

**Cranworth Room' County Hall, Norwich NR1 2SQ
10.0am – 1.0pm (sandwich lunch & informal discussion 1.0 - 2.0pm)**

This meeting is open to the public.

**papers
attached**

Agenda

- | | | | |
|--|-------------|--|---|
| 1 | 10.0 | Welcomes, apologies and explanation of the use of the cards | |
| 2 | 10.05 | Minutes of the last meeting held on 20th June 2012 – accuracy and matters arising | ✓ |
| 3 | 10.15 | Co-option of additional Board member | |
| 4 | 10.20 | Up-date on the Working Groups
- Celebrating older people's day on October 1st: Jan Holden
- Consultation on the proposed Norfolk County Council Care Charter: Joyce Hopwood
- Planning the Awayday (5th December 2012): Annie Moseley | |
| Holding agencies to account on the delivery of the older people's strategy 'Living Longer, Living Well: Promoting Independence & Wellbeing 2011–14' | | | |
| 5 | 10.40 | Provide accessible web-based information for older people and their carers in Norfolk (section 1.1)
- Gita Prasad, Head of Prevention Solutions, Norfolk County Council | |
| 6 | 11.15 | Break | |
| 7 | 11.35 | Provide information, advice and advocacy in integrated hubs for older people across Norfolk (section 1.2)
- Linda Gill, Development Manager, Information, Advice and Advocacy, Age UK Norfolk | |
| 9 | 11.55 | Ensure there is good and equal access to information about the Trusted Traders scheme (section 1.5)
- Sophie Leney, Trading Standards Manager (Business Operations), and Jon Bolam, Business Engagement Officer with responsibility for the Trusted Trader scheme, Norfolk County Council | ✓ |
| 9 | 12.10 | Commission a 'village agents service'... (section 1.4)
- Jon Clemo, Chief Executive, Norfolk Rural Community Council
- Phil Wells, Chief Executive, Age UK Norwich
- Eamon McGrath, Community Development Manager, Age UK Norfolk | |
| 10 | 12.45 | Include a regular page on information for older people in agency newsletters (section 1.3)
- Joanna Hannam, Head of Customer Services & Communications at Norfolk County Council | |
| | 12.55 | Any other business | |
| | 1.00 | Sandwich Lunch | |
| | 1.10-2.00 | Informal discussion over lunch with Gita Prasad, Linda Gill, Sophie Leney, Jon Bolam, Jon Clemo, Eamon McGrath, Phil Wells and Joanna Hannam | |

Please bring any information (leaflets, reports etc) from your agency or group that may be of interest to Board members for display at the side of the meeting room.

Link to Norfolk older people's strategy:

<http://www.norfolkambition.gov.uk/view/ncc068563>

For any enquiries about this agenda, or to give apologies, please contact:

Paul Anthony, Corporate Support Manager, Democratic Services, Norfolk County Council, 01603 222934 or email: paul.anthony@norfolk.gov.uk



If you need this Agenda in large print, audio, Braille, alternative format or in a different language please contact Paul Anthony on 01603 222934 or 0344 8008011 (textphone) and we will do our best to help.